



Pre-conference Activities (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

Workshop Female

09:00 - 11:00
AM

Workshop Male

01:00 - 03:00
PM

IT IS THE PATIENT RIGHT TO BE TREATED IN AN EXCELLENT WAY

a) Trainers:

Dr. Fatimah Bint Yousef Al-Jawoan
Mrs. Dania Bint Mohammed Khalil Khafaji
Mr. Maher Al-Shehri

b) Target Audience:

- Service providers, health practitioners (physicians – Nurses)
- **Reception Workers**
- Officials in Patient Rights and relations in the government and the private sector.
- Participation in the workshop is by special invitation for the organizing committee.

* Private Invitations

Arab Public Health Association Meeting (Grand Plaza Hotel)

Meeting

02:00 - 04:00
PM

1. The strategic directions of the ArPHA.
2. Establishing HQs in the Region (through a hosting mechanism).
3. The Second Arab Public Health Conference.
4. Election of Offices.
5. Marketing and website.

AGENDA

01. Prof. Tawfik Khoja
02. Prof. Salman Rawaf
03. Sheikh Dr. Mohammad bin Hamad Al Thani
04. Dr. Said A. Lamki
05. Dr. Mohamoud Fikri

06. Dr. Abdulazizi Al Enzi
07. Dr. Samer Jabbour
08. Dr. Hassan Salah
09. Dr. Mohamed Sayed Hussein
10. Dr. Hind Rawaf
11. Dr. Abdullah Khoja
12. Dr. Adel Ba Hamid

Women's Session (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

Women's Session

07:30 - 09:30
PM

EMPOWERING WOMEN TO PLAY AN ACTIVE ROLE IN STRENGTHENING THE CONCEPT OF PATIENT RIGHTS

Objectives:

1. Highlighting the Legal perspective of Patient Rights.
2. Highlighting the importance of implementation of the concept of patient rights in the health facilities.
3. Empowering women to exercise their health rights in all health facilities.

SESSION PROGRAM

- **National Anthem**
- **Presented by:** Haifaa Almujaheed
- **Quran Kareem:** Doua'a Sendi
- **Address of Prof. Rugayyah Neyaz, Professor**
Princess Noura University - President of (Al Husan)
- **Operetta**
- **Address of Patron of the event**
Princess Noura bint Mohammad

THE SCIENTIFIC SESSION

- **Moderator – Dr. Muna Al-Mushait** - Al-Shoura Council Member
- **HRH Princess Jawaher Al-Saud**
- **Dr. Nawal Al-Eid** (Patient Rights in the Sunna)
- **Open discussion – Q & As**
- **Recommendations and Conclusion**
- **Memorable Gifts Distribution.**
- **Honor Dinner**

Day One 28 February 2016 (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

07:00 - 08:30

REGISTRATION

KEYNOTE ADDRESS

08:30 - 09:00
AM

(The Powerful Ingredients of Successful Patient Rights' Program in Healthcare Facilities)

Prof. Khalid Abdul-Ghaffar Al-Abdul Rahman
Al-Imam Muhammad Ibn Saud Islamic University

Current Situation of Patient Rights Practices

Dr. AbdulAziz Al-Dakhail
Ministry of Health

CURRENT SITUATION OF PATIENT RIGHTS PRACTICES

Chairs:

Dr. Mahmoud Al-Yamany - King Fahad Medical City
Prof. Mohsen El-Hazmi - Member of Shura Council

An Experience of a Patient

Dr. Ghanem Al-Ghanem - King Fahad Medical City

Patient Rights in health service – the need and the possibility.

Dr. Fahd Bin Jlewi Bin Lazhar
King Khaled Eye Specialist Hospital

Standards of Patient Rights and Duties

Dr. Nasser Al-Manea - King Fahad Medical City

Current Situation of Patient Rights Practices

Dr. AbdulAziz Al-Dakhail
Ministry of Health

10:00 - 10:15 AM

DISCUSSION

10:15 - 10:30 AM

BREAK

ROLE OF HEALTH FACILITIES AND HEALTH TEAM MEMBERS IN STRENGTHENING THE CONCEPT OF PATIENT RIGHTS

Chairs:

Dr. Ali Aseeri - King Fahad Medical City
Prof. Adnan Al-Bar - Member of Shura Council

Hospitalized Patients Awareness of Their Rights in Saudi Governmental Hospitals

Dr. Alia Al-Moajel - ALMaarefa College

International and Regional Women Health Empowerment and its Legal Implications

Dr. Mona Abdullah Al-Mushait - Member of Shura Council

Pharmacy Patient Bills of Rights at the Ministry of Health

Dr. Yousef Al-Omi - Ministry of Health

Creating and Leading Patient Experience Excellence

Dr. Ahmed Abu-Abah

King Abdullah bin Abdulaziz Hospital, Princess Nourah Bint Abdulrahman University

11:30 - 11:45 AM

DISCUSSION

11:45 - 01:00 PM

PRAYER



Day One 28 February 2016 (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

SESSION THREE 01:00 - 02:00 PM	ROLE OF ORGANIZATIONAL AUTHORITIES IN STRENGTHENING THE CONCEPT OF PATIENT RIGHTS	
	Chairs: Dr. Yagoub Al-Mazrou - Saudi Health Council Dr. Mona Al-Mushait - Member of Shura Council	In the Voice of the Patient: You Have Done Very Well But Bridge the Gap. Dr. Abdulsalam Bin Abdullah Al-Shehri The joint Program of Family & Community Medicine
	Of Human Rights... Professional Requirements and Ethical Bases. Prof. Mohsen El-Hazmi - Member of Shura Council Role of Cooperative Health Insurance Council in Strengthening the Concept of Patient Rights Mr. Mohamed Al-Hussein - The Council of Cooperative Health Insurance	Improving Healthcare Through Voice of Customer Program. Dr. Ali T. Aseeri - King Fahad Medical City
02:00 - 02:15 PM	DISCUSSION	
SESSION FOUR 02:15 - 03:15 PM	• ROLE OF EDUCATIONAL, PROFESSIONAL & LEGAL INSTITUTIONS • LEGISLATIONS, LAWS AND DOCUMENTS	
	Chairs: Dr. Mansour Al-Wakeel - General Directorate of Medical Services of armed forces Dr. Ahmed Al-Qadi - Social & Human Rights Consultant	Role of the Saudi Health Council in Support of Patient Rights. Dr. Waleed Bin Yousef Bin Mohamed Al-Sharhan Saudi Health Council
	General Regulatory Rules for Patient Rights & Role of Universities in the Awareness of These Rights.. Prof. Abdul-Rahman Bin Ahmed Al-Jerei King Khaled Eye Specialist Hospital	Legislations Related to Patient Rights. Dr. Yahya Bin Mohamed Abu-Hayder Ministry of Health Current Issues in Legislating Patients' Rights in the GCC Countries. Mr. Abdul-Hadi Hazza Deraa - Primary Health Care Corporation
03:15 - 03:30 PM	DISCUSSION	03:30 - 03:45 PM PRAYER
SESSION FIVE 03:45 - 04:45 PM	- PATIENT RIGHTS AND EMPLOYEE'S RIGHTS - RIGHTS OF SPECIAL GROUPS: CANCER-DISABLED, MENTAL AND CHRONIC PATIENTS OBSTINATE CASES (PALLIATIVE CARE)	
	Chairs: Dr. Abdul-Aziz Al-Dakhil - Ministry of Health Dr. Saeed Al Lamki - The Executive Board of Health Ministers' Council for Cooperation Council States	Delaying the Transfer of Cancer Patients in the Palliative Stage to the Palliative Care Center... Causes and Effect on the Patient. Dr. Khalid Ahmed Al-Saleh Kuwait Cancer Control Center
	Cooperation between the Officials and the Patients. Mr. Mohammad Hosaen Alsanen - Writer & Researcher in health Field Medical Rights of Disabled Patients Dr. Ashjan Bint Abdul-Rahman Al-Majid - Ministry of Health	Health Rights of Prisoners. Dr. Bandar Dakhil Al-Saeedi Ministry of Interior
04:45 - 05:00 PM	DISCUSSION	

OPENING CEREMONY 07:30 PM

End of First Day

Day Two 29 February 2016 (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

SESSION SIX 08:30 - 10:30 AM	PATIENT RIGHTS FROM THE ISLAMIC PERSPECTIVE	
	Prof. Khalid Abdul-Ghaffar Al-Abdul Rahman Vice President for Planning and Development and Quality Al-Imam Muhammad Ibn Saud Islamic University	Religion Needs and Rights of Patients. Dr. Khalid Al-Jaber King Saud bin Abdulaziz City for Health Sciences - National Guard
	Legal Rights of the Patient in the Health Field. His Eminence Dr. Abdul Aziz Bin Fauzan Al-Fauzan Member of the Human Rights Commission	Protection of Patient Secrets: seeing the legitimacy Dr. Sayyed Mohamed Muhsin PhD Student, International Islamic University Malaysia Major ethical challenges facing the public & health service providers in Saudi Arabia Dr. Abdulaziz F. Al-kaaba' - Al-Imam Muhammad Ibn Saud Islamic University
10:30 - 10:45 PM	BREAK	



Day Two 29 February 2016 (King Faisal Conferences Hall - Riyadh InterContinental Hotel)

SESSION SEVEN 10:45 - 11:30 AM	INTERNATIONAL AND REGIONAL EXPERIENCES IN PATIENT RIGHTS Objectives: 1) Share WHO perspectives on health and human rights-based approach and patient Rights; 2) Discuss regional situation, challenges and way forward. Chairs: Prof. Tawfik Khoja - Director General Executive Board, Health Ministers Council for Cooperation Council Dr. Sameen Siddiqi - World Health Organization Patients Rights and Ethics: Regional Challenges and Way Forward. Dr. Thalia Arawi - American University - Faculty in Medicine WHO and Health and Human Rights-based approach, Way Forward to Promote Patient and Providers' Rights. Dr. Hala Abou-Taleb - World Health Organization Role of Parliamentarians in Promoting Patient and Provider Rights. Dr. Lubna Al-Ansari - Member of Shura Council
11:30 - 12:00 AM	DISCUSSION
SESSION EIGHT 01:15 - 02:15 PM	12:00 - 01:15 PM PRAYER - Integrated Care for Patient Rights; Healthwise, Psychologically, Socially and Legally. - Patient Rights in Universal Health Coverage (Health Insurance, Treatment Abroad, Equity, Access, etc.) Chairs: Mr. Mohamed Al-Hussein -The Council of Cooperative Health Insurance Dr. Ahmed Abu-Abah - King Abdullah bin Abdulaziz Hospital, Princess Nourah Bint Abdulrahman University Women's Health Empowerment & Health Rights in the KSA. Prof. Samia Al-Amoudi King Abdulaziz University Patient Rights in Complementary Medicine: the Shadow Health Care Systems. Dr. Abdullah M. Al-Bedah - National Center for Complementary and Alternative Medicine The concept of Improving patient experience & patient satisfaction and its application in healthcare. Dr. Ahmed Omar Mousa Hawsawi King Fahad Medical City Rights of Cancer Patients in the KSA; A Survey Study at Al-Madinah Dr. Ahmed Ibrahim Al-Sagheir -Health Affairs in Al-Madinah Al-Monawarah
02:15 - 02:30 PM	DISCUSSION
SESSION NINE 02:30 - 03:30 PM	ROLE OF CIVIL SOCIETY ORGANIZATIONS IN SUPPORT OF PATIENT RIGHTS Chairs: Prof. Khalid Abdul-Ghaffar Al-Abdul-Rehman Al-Imam Muhammad Ibn Saud Islamic University Dr. Ghanem Al-Ghanem - King Fahad Medical City Media and Patient Rights. Dr. Hasan Mohammad Al-Khudairi King Faisal Specialist Hospital Enaya Society Dr. Abdullah Al-Shajeri Charitable Health Society for Patient care (Enayah) Patient Rights and Roles Beyond the Disease Episode and Care. Prof. Salman Rawaf - Imperial College Strengthening Patient Rights Awareness. Mrs. Mohasen Shuaib - Health Affairs in Makkah
03:30 - 03:45 PM	DISCUSSION
SESSION TEN 04:00 - 04:30 PM	03:45 - 04:00 PM PRAYER PATIENT RIGHTS IN EMERGENCIES, DISASTERS AND PANDEMICS, SECURITY & SAFETY Chairs: Dr. Tarek Al-Arnousi - Director General of Health Emergency Ministry of Health Patient Rights in Emergencies, Disasters and Pandemics. Dr. Anas Khan - King Saud University Safety & Security. A thin line between protecting the Patient and Protecting his Rights. Eng. Anas Abdullah Alzaid - Ministry of Health
CONCLUSION SESSION 04:30 - 05:00 PM	RECOMMENDATIONS & RIYADH DOCUMENT Prof. Tawfik Khoja - Director General Executive Board, Health Ministers Council for Cooperation Council Dr. Mohamoud Al-Yamani - CEO, King Fahad Medical City Dr. Ali Aseeri - Executive Director of Patient Experience, King Fahad Medical City Dr. Ghanem Al-Ghanem - Director of Patient Rights and Relations Administration, King Fahad Medical City